

THINK FUTURE - THINK. TRANSFORM.

Building SMARTER, FASTER, EFFICIENT & VIRTUALISED communication networks

In today's competitive marketplace, organisations need solutions to integrate their business processes and benchmark them with the best in class to deliver higher value to their customers. They are switching to Unified Communications and Collaboration (UCC) rapidly for the very reason that it offers flexibility in deployment, cost-effectiveness, a convergence of various applications, technology and enables one-stop solutions. The proven merits of UCC has paved the way for large enterprises and service providers migrating from legacy to next-generation communication systems.

Next-Gen UCC solution set is meeting the changing needs of the business and ensuring business continuity in exceptional times. While it provides easy access from anywhere, anytime, any device it reduces travel time and costs, thereby bringing immediate savings to the bottom line.

As organisations work globally with increasingly virtual work environments, their success depends on not only quality communication but also effective collaboration.

With advanced tools of high definition audio & video solutions coupled with telephony and collaboration and a new user interface approach, the UCC solution enables knowledge & frontline employees not just to exchange information, but also to interact productively.



As per gminsights. com research study on Unified Communications & Collaborations Market size estimated at over USD 30 billion in 2019 and is anticipated to grow at a CAGR of more than 8% from 2019 to 2026 and reach 60 billion by 2026



ENABLE NEXT-GEN VIRTUAL WORKING WITH TCTS' UCC PLATFORM

Tata Communications Transformation Services (TCTS) UCC Platform is a one-stop solution for all your collaboration needs. Our solution combines managed services with a platform that is easy to use, robust, highly scalable, highly secure and multi-tenant in nature with seamless integrations to third-party applications (API and SDKs to integrate with existing OSS and BSS stack of customers). You can easily white label this platform to offer your enterprise customers services like messaging, presence, audio-video conference, content sharing, telephony etc. under your brand.

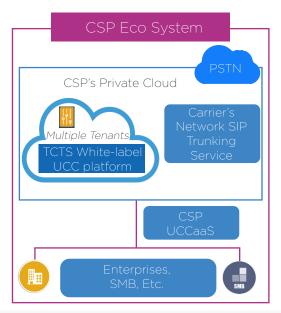
TATA COMMUNICATIONS

TRANSFORMATION SERVICES



TCTS' WHITE LABEL COLLABORATION PLATFORM FOR COMMUNICATION SERVICE PROVIDERS (CSPs)

- Robust solution: Next-gen platform designed to securely communicate & collaborate on any device, any network & anywhere globally coupled with managed services
- Opportunity for CSPs to augment offering portfolio with 'True & complete' enterprise collaboration functionalities
- Opportunity to build stronger brand and identity as a true UCC provider for Enterprises
- Offering UCC solution under own brand helps to build differentiation and enables pricing flexibility thereby driving greater margins
- Opens up new markets thereby driving revenues and shareholder value
- Business enablement support enables strategy for platform building, product development, business development & enhancement of user experience





WHY TCTS

- Carrier-grade UCC Platform with unmatched feature depth and deployment models options (cloud, on-premise or hybrid)
- Best-in-class offerings to accelerate new customer growth and bundled portfolio penetration
- Built & managed by TCTS owned by CSPs
- Certified Subject Matter Experts with vast experience managing UCCaaS, VCaaS and CPaaS services
- Strong telecom lineage leading too unequalled telecom skillsets. Strong presence in global telecom segments

ABOUT TATA COMMUNICATIONS TRANSFORMATION SERVICES

Tata Communications Transformation Services Limited (TCTS), a 100% subsidiary of Tata Communications Ltd, provides leading business transformation, managed network operations, network outsourcing and consultancy services to telecom companies around the world. TCTS delivers operational efficiency, cost transformation and revenue acceleration solutions for all the stages of the carrier process lifecycle, including but not limited to network engineering and design, implementation and operations.

